

Community Solar Frequently Asked Questions:



What is Community Solar?

Local, centrally located solar systems serving many households. Anyone, including renters, that pay an electricity bill and live in the same region with National Grid as their utility company, can enroll.

Where will this project be located and when will it be operational?

The project will be located in Grand Island, NY adjacent to Route 190 North. Construction of the project is scheduled to start early 2018 and should be completed a few months thereafter.

How much money down is required?

Nothing.

How long is the commitment?

Contracts can be 1, 2 or 3 years.

How do I make payments?

Monthly electronic withdrawals from a checking or savings account. BlueRock Energy will notify each subscriber with an electronic copy of the invoice prior to initiating the electronic withdrawal.

Is my banking information safe?

Absolutely. BlueRock Energy is an ESCO (energy supply services company) with over 20,000 customers in five states and works regularly in keeping customer information secure.

How much does it cost and how much will I save?

Call us at 800-836-4923

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The kilowatt hour credits purchased as a result of your subscription will be able to offset all per kilowatt hour supply and delivery charges on your utility bill. The amount you will pay per kilowatt hour will be 5% less than the current delivery rates and the previous 12-month average National Grid utility supply rates.

What happens if the amount of kilowatt hours allocated and purchased from the Project for a particular month exceed my usage for that month?

Excess kilowatt hours purchased and allocated from the Project will carry over on your monthly National Grid utility bill to the following month and each succeeding month until used in full. They are not lost as long as you remain a subscriber and in your current residence. Under normal weather conditions, the excess allocation typically happens in a summer month. As a subscriber, the excess kilowatt hours continue to carry over until months where the kilowatt hours allocated and purchased from the Project are less than your monthly usage. This kilowatt hour shortage will typically happen in a winter month. The excess kilowatt hours carried over to these months are used to reduce the shortage.

What happens if the amount of kilowatt hours purchased and allocated from the Project for a particular month are less than my usage for that month?

In this case, your bill from National Grid will show a net usage amount. If, after applying any carry over credits (see question 9), a net usage amount remains, you will be billed by National Grid and/or ESCO for such net usage amount at National Grid's delivery rates and National Grid and/or the ESCO's retail supply rate.

What if I purchase my electric supply from a third-party ESCO instead of National Grid?

As long as the third-party ESCO supply charges are included on your National Grid bill, (known as consolidated billing), the net metering credits you purchase will be able to offset all supply and delivery per kilowatt hour charges on your utility bill. If you are billed and pay for your supply charges directly to the third-party ESCO and not through National Grid, then the net metering credits you purchase will be able to offset only the delivery per kilowatt hour charges on your utility bill.

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What if I have an onsite solar system at my house or business?

If you currently have a solar energy system located on your property used to offset electricity for a particular utility account, then you are not eligible to enroll that utility account in this program.

Were any of your questions not answered?

Please don't hesitate to contact us. We would love to answer any additional questions or concerns you may have. Call us at 1-877-421-0340 or [send us an email!](#)

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